Lisbon City Council
Department of Procurement

Strategy 2019-2021
Agility, Transparency and Sustainability

Lisbon, 13 de February de 2019
Leading public procurement for Sustainability

**STRATEGIC OBJECTIVES**
- Ensure Agility of Public Procurement
- Contributing to economic, social and environmentally responsible public procurement
- Adjusting People to the challenges posed by results-oriented management
- Ensuring Accountability

**MISSION**
Promote the optimization of the acquisitions of goods and services of the Municipality, guaranteeing the quality, agility and legality of the purchases, supported in a model based on principles of ethics and sustainability

**CRITICAL SUCCESS FACTORS**
- COMMITMENT
- INNOVATION
- INVESTMENT
AREAS OF EXPERTISE

Human Resources
- Interlocutor survey;
- ISO 20400 Training;
- 6 Months, 6 Subjects;
- Training in Purchasing Management;
- Competency profile design (GC).

Organizational Model
- BenchMarking Actions (Tota, SPMS, CMP, REN, EDP);
- Inquiry to Leaders;
- Shopping Network.

Information systems
- Tool Implementation (ISD) to aggregate needs and reports;
- Implementation of IT for contract management.

Performance Measurement Metrics
- Preparation of Monthly Dashboard;
- Total Cost Ownership.
Eco-smart City
Technology improves Waste Management
Eco-efficient City
Greening a Local Administration Fleet
Eco-efficient City
Greening a Public Transport